

## **INJURY AT WORK PACKAGE**

### **FOR EMPLOYEES WITH FULL-TIME OR PART-TIME PERMANENT CONTRACTS**

*Please complete this package if your injury resulted in medical attention, time off work or modified work/hours.*

#### **Employee Responsibilities:**

- Seek immediate medical attention (family doctor, urgent care or emergency dept)
- Complete the Accident Report Form P-5:1 within 24 hours from the incident and provide to your supervisor
- Ensure medical forms are completed and forwarded accordingly for all injuries resulting in lost time or modified work.
- Your Health Care Provider may invoice Acclaim Ability Management Inc., for the completion of the enclosed medical forms through fax 1-866-486-8663
- Cooperate with our Ability Management Consultants from Acclaim Ability Management
- Participate in a safe and timely return to work
- Review Christian Horizons' Injury at Work Policy including the Role of the Employee with the Disability
- Participate in the accident investigation

#### **Manager Responsibilities:**

- Provide the employee with access to immediate medical attention (ambulance, taxi if necessary)
- Ensure the employee understands Christian Horizons' Injury at Work Policy and takes this package to their Health Care Provider (licensed physician) for their first visit
- Inform your next level manager of the injury at work
- Complete the P-5:2 Accident Investigation Report
- Send the P-5:1 Employee Accident/Occupational Illness Report, and the P-5:2 Accident Investigation Report, to Human Resources by fax to 519-650-8984 or scan to [accidentreports@christian-horizons.org](mailto:accidentreports@christian-horizons.org) and to your District office.
- Send any medical documentation received to Human Resources by fax to 519-650-8984 or scan to HR Admin
- Manage the employee's attendance based on the Care Management Reports and submit P-9:9b's to HR Admin when the employee's status changes
- Work with Acclaim and the employee to facilitate a safe and timely return to work as soon as appropriate
- If needed, review the Gradual Return to Work Plan with employee

#### **Acclaim's Responsibilities**

- Receive and review all medical information
- Contact the employee via telephone and in writing, keeping them informed of the reports and status
- Provide Care Management Reports to the Manager and Human Resources with status including any return to work information or functional abilities
- Receive treatment information for paramedical expenses and approve and process payment

#### **In this Package:**

- Instructions for Employee Injured at Work
- Functional Abilities Form (to be provided to both CH and Acclaim)
- Health Professionals Report (to be sent only to Acclaim)
- Accident Report Form P-5:1

## **INSTRUCTIONS TO EMPLOYEES**

### **INJURY AT WORK FOR EMPLOYEES WITH FULL-TIME OR PART-TIME PERMANENT CONTRACTS**

1. Seek immediate medical attention as needed. If more than First Aid is required, immediately go to your Family Doctor, Urgent Care or Emergency Department as appropriate.
2. Notify your Manager of the accident/incident and any health care attention related to the injury on the day you receive medical attention.
3. Complete the Accident Report form P-5:1 and provide it to your Manager.
4. Take the Functional Abilities Form (FAF) and the Health Professionals Report to the doctor and have them completed. **It is your responsibility to ensure the forms are fully completed. The Patient's Status and Task Limitations portion of the FAF must be completed.**
5. Christian Horizons has an internal insurance plan that provides specific support for employees that have been injured at work. Christian Horizons does not subscribe to WSIB insurance. Please ensure that your Health Care Provider understands they will be compensated for the completion of the enclosed forms by Acclaim Ability Management Inc using WSIB guidelines.
6. If your accident results in a Lost Time injury and/or requires Modified work (Limitations as Specified), have the FAF and Health Professionals Report faxed to Acclaim via confidential fax # 1-866-486-8663, immediately or prior to your next shift.
7. **If you require modified work (Limitations as Specified), bring your completed FAF to your supervisor Manager prior to or for your next scheduled shift.**
8. Fax the Accident Report and completed FAF to Human Resources at 519-650-8984. Do not bring or send the Health Professionals Report to anyone other than Acclaim.
9. An Ability Management Consultant (AMC) from Acclaim will contact you within 1 to 2 business days from the receipt of your Health Professionals Report or following a referral from Christian Horizons indicating that you have had an injury at work resulting in absence or modified work.
10. The Acclaim AMC will provide you with updates on the phone and in writing regarding the status of your injury at work leave of absence.
11. Gradual modified work or hours will be made available to you immediately.
12. As you recover, you are required to be under the care of a Regulated Health Professional and actively participate in treatment to promote recovery.
13. Provide medical updates on your condition to Acclaim as requested.
14. Work with Acclaim and Christian Horizons as they provide you with a safe and appropriate return to work based on the medical information received.
15. Be responsible for working within the limitations of the return to work plan.

**Functional Abilities Form (FAF) for Safe & Timely Return to Work  
Injury at Work for Employees with Full-Time OR Part-Time permanent contracts**

**TO BE COMPLETED BY EMPLOYEE**

Employee Name \_\_\_\_\_ Day Phone # (s) \_\_\_\_\_  
Job Title \_\_\_\_\_ Work Location \_\_\_\_\_

**AUTHORIZATION FOR RELEASE OF INFORMATION**

*By signing below, I hereby authorize health care provider(s) or institutions involved in my treatment to provide all information and documents requested by Acclaim Ability Management Inc. including LTD Carrier and Disability Management Consultants, concerning my medical or behavioural health condition. This authorization is valid from the date hereof through the date of return to work to full duty. All information will be treated in a highly confidential manner. Information regarding my restrictions/limitations will be shared with my supervisors. I agree that facsimile copy or a Photostat copy is to be considered effective as an original signed copy.*

**I understand that Modified work is available immediately. If return to modified duties is indicated, I am to report to work for my next scheduled shift with this completed form in hand.**

Next Scheduled Shift Date(s): 

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 Number of Contract Hours per Week: \_\_\_\_\_

Employee Name (Printed) \_\_\_\_\_ Employee Signature \_\_\_\_\_ Date \_\_\_\_\_

**TO BE COMPLETED BY LICENCED PHYSICIAN**

**Please indicate the Patient's Status and Task Limitations in relation to the Health Professional's Report.**

- No Limitations = No Lost Time & Return to Work (Complete Health Professional's Information Section Below)
- Limitations As Specified = Return to Modified Duties (Complete Capabilities and Health Professional's Section Below and Health Professional's Report)
- Lost Time = No Return to Work (Complete Capabilities and Health Professional's Section Below and Health Professional's Report)

**CAPABILITIES:**

Walking (continuously):	<input type="checkbox"/> up to 20 min;	<input type="checkbox"/> up to 1 hour;	<input type="checkbox"/> no restriction;	<input type="checkbox"/> Other (e.g. uneven ground) _____
Standing (continuously):	<input type="checkbox"/> up to 20 min;	<input type="checkbox"/> up to 1 hour;	<input type="checkbox"/> no restriction;	<input type="checkbox"/> Other _____
Sitting (continuously):	<input type="checkbox"/> up to 30 min;	<input type="checkbox"/> up to 1 hour;	<input type="checkbox"/> no restriction;	<input type="checkbox"/> Other _____
Lifting floor to waist:	<input type="checkbox"/> up to 20 lbs;	<input type="checkbox"/> up to 30 lbs;	<input type="checkbox"/> up to 40 lbs;	<input type="checkbox"/> no restriction; <input type="checkbox"/> Other _____
Lifting waist to shoulder:	<input type="checkbox"/> up to 20 lbs;	<input type="checkbox"/> up to 30 lbs;	<input type="checkbox"/> up to 40 lbs;	<input type="checkbox"/> no restriction; <input type="checkbox"/> Other _____
Stair climbing:	<input type="checkbox"/> unable;	<input type="checkbox"/> 2-3 steps only;	<input type="checkbox"/> own pace;	<input type="checkbox"/> assisted; <input type="checkbox"/> no restriction
Patient is:	<input type="checkbox"/> Left handed;	<input type="checkbox"/> Right handed;	<input type="checkbox"/> Ambidextrous	
Limited ability to use <b>left</b> hand to:	<input type="checkbox"/> hold objects;	<input type="checkbox"/> grip;	<input type="checkbox"/> type;	<input type="checkbox"/> write
Limited ability to use <b>right</b> hand to:	<input type="checkbox"/> hold objects;	<input type="checkbox"/> grip;	<input type="checkbox"/> type;	<input type="checkbox"/> write
Completely unable to use <b>left</b> hand to:	<input type="checkbox"/> hold objects;	<input type="checkbox"/> grip;	<input type="checkbox"/> type;	<input type="checkbox"/> write
Completely unable to use <b>right</b> hand to:	<input type="checkbox"/> hold objects;	<input type="checkbox"/> grip;	<input type="checkbox"/> type;	<input type="checkbox"/> write
Hours per day:	<input type="checkbox"/> 4 hours;	<input type="checkbox"/> 6 hours;	<input type="checkbox"/> 8 hours;	<input type="checkbox"/> no restriction; <input type="checkbox"/> less then 4 hours (specify) _____

Explanation/Barriers to Return to Work/Additional Details: \_\_\_\_\_

These limitations will apply for: \_\_\_\_\_ (# of days/ weeks) Full duties date: \_\_\_\_\_ Follow up appointment date: \_\_\_\_\_ or none required

Have you discussed return to work with above limitations with your patient?  Yes  No

*By completing this Functional Abilities Form, the information contained herein will become part of the employee health file and may be accessed by the patient, the LTD Insurance carrier, third party administrator, or other health care professionals, as applicable.*

**HEALTH PROFESSIONAL'S INFORMATION SECTION:**

Physicians name (please print): \_\_\_\_\_ Speciality: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please fax completed form and invoice directly to **ACCLAIM Ability Management Ltd.** at 1-866-486-8663 with Health Professional's Report.

**Health Professional's Report for Injury at Work**  
**CONFIDENTIAL**

Christian Horizons has an internal insurance plan that provides specific support for employees that have been injured at work. Christian Horizons does not subscribe to WSIB insurance. Health Care Providers will be compensated for the completion of the enclosed forms by Acclaim Ability Management Inc using WSIB guidelines.

**SECTION A: TO BE COMPLETED BY EMPLOYEE**

Employee's Name \_\_\_\_\_ (Last name first, in full) Sex: M \_\_\_ F \_\_\_

**AUTHORIZATION**

*By signing below, I hereby authorize health care provider(s) or institutions involved in my treatment to provide all information and documents requested by Acclaim Ability Management Inc. including LTD Carrier and Disability Management Consultants, concerning my medical or behavioral health condition. This authorization is valid from the date hereof through the date of return to work to full duty. All information will be treated in a highly confidential manner. Information regarding my restrictions/limitations will be shared with my supervisors. I agree that facsimile copy or a Photostat copy is to be considered effective as an original signed copy.*

Employee Name (Printed) \_\_\_\_\_ Employee Signature \_\_\_\_\_ Date \_\_\_\_\_

**SECTION B: HEALTH PROFESSIONAL'S INFORMATION**

Physician's name (please print): \_\_\_\_\_ Speciality: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

**SECTION C: INCIDENT DATES AND DETAILS**

<p>1. Are you this patient's primary Health Professional: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>2. Have you treated this patient in the past for this injury? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, please list dates of treatment since your last report below:</p> <p>_____</p> <p>3. What is your understanding of how this injury or re-injury occurred? Yes <input type="checkbox"/> No</p> <p>4. Is this injury work related? Yes <input type="checkbox"/> No</p>	<p>Date of Accident      dd      mm      yyyy</p>
	<p>Date of Assessment      dd      mm      yyyy</p>
	<p>Location of Assessment      <input type="checkbox"/>Emergency      <input type="checkbox"/>Office  <input type="checkbox"/>Walk-in-clinic      <input type="checkbox"/>Workplace  <input type="checkbox"/>Other _____</p>

5. Area of Injury, check all that apply:

Location	Body Part				Injury
<input type="checkbox"/> right	<input type="checkbox"/> head	<input type="checkbox"/> arm	leg	<input type="checkbox"/> hip	<input type="checkbox"/> strain
<input type="checkbox"/> left	<input type="checkbox"/> face	<input type="checkbox"/> shoulder	<input type="checkbox"/> calf	<input type="checkbox"/> back	<input type="checkbox"/> abrasion
<input type="checkbox"/> upper	<input type="checkbox"/> brain	<input type="checkbox"/> elbow	<input type="checkbox"/> ankle	<input type="checkbox"/> abdomen	<input type="checkbox"/> sprain
<input type="checkbox"/> lower	<input type="checkbox"/> eyes	<input type="checkbox"/> forearm	<input type="checkbox"/> thigh	<input type="checkbox"/> chest	<input type="checkbox"/> fracture
<input type="checkbox"/> n/a		<input type="checkbox"/> finger	<input type="checkbox"/> knee		<input type="checkbox"/> bruise
		<input type="checkbox"/> hand	<input type="checkbox"/> heel		<input type="checkbox"/> laceration
<input type="checkbox"/> ears		<input type="checkbox"/> wrist	<input type="checkbox"/> foot		<input type="checkbox"/> burn
<input type="checkbox"/> teeth			<input type="checkbox"/> toe		<input type="checkbox"/> puncture
<input type="checkbox"/> neck	<input type="checkbox"/> other specify: _____				<input type="checkbox"/> pull
<input type="checkbox"/> chest					<input type="checkbox"/> tear

**Health Professional's Report for Injury at Work**  
CONFIDENTIAL

		<input type="checkbox"/> other specify: _____
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6. Patient's Present Complaints (subjective complaints):  
\_\_\_\_\_

7. Physical Examination (objective findings):  
\_\_\_\_\_

8. Are there abnormal signs for any of the following:

Active ROM	Passive ROM	Gait			
Strength	Sensation	Reflexes	Other		If so, please describe: _____

9. Are you aware of any pre-existing or other conditions that may delay recovery?  Yes  No

10. Diagnosis/ Working Diagnosis:  
\_\_\_\_\_  
\_\_\_\_\_

**SECTION D: TREATMENT PLAN AND RETURN TO WORK INFORMATION**

<p><b>1. Treatment Plan</b> Provide your proposed treatment plan for this patient (Include goals, duration, frequency, etc.)</p> <p><b>2. Medication(s) Prescribed</b> Provide prescription details and anticipated medication Adverse effects that could possibly impact ability to Return to Work.</p> <p><b>3. Assistive Devices Prescribed</b> Provide details (crutches, orthotic supports, etc.)</p>	<p>Treatment Plan/ Medication Details: _____ _____ _____</p>
<p><b>4. Investigation and Referrals:</b></p> <p><input type="checkbox"/> None <input type="checkbox"/> Labs <input type="checkbox"/> X-Rays <input type="checkbox"/> MRI <input type="checkbox"/> CT Scan <input type="checkbox"/> EMG/NCS <input type="checkbox"/> Other</p> <p><input type="checkbox"/> Family Physician <input type="checkbox"/> Specialist    Name: _____</p> <p><input type="checkbox"/> Chiropractor                      <input type="checkbox"/> Massage Therapist                      <input type="checkbox"/> Occupational Health Centre</p> <p><input type="checkbox"/> Physiotherapist                      <input type="checkbox"/> Occupational Therapist                      <input type="checkbox"/> Other: _____</p>	
<p>Name of Referral/Facility (if known): _____ Telephone: _____ Appointment Date: _____</p>	
<p><b>5. Return to work information</b>    Have you discussed return to work with your patient? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Return to work to modified duties Date: _____</p> <p>Return to work to full duties Date: _____ Date of next Assessment: _____</p>	
<p><b>I hereby declare that the information being submitted is true and complete.</b></p> <p>Physician's name (please print): _____</p> <p>Signature: _____ Date: _____</p>	

# ACCIDENT/INCIDENT/OCCUPATIONAL ILLNESS/ NEAR MISS REPORT

**This form must be submitted within 24 hours of the incident.**

This form is to be completed by the employee immediately after an incident (please print using black ink and print clearly if handwritten)

Last Name: _____	First Name: _____
Employee #: _____	Position: _____
Program Name and #: _____	
Date Of Accident: _____	Time (2400): _____
Date Reported to Supervisor: _____	Time (2400): _____
Location of Incident: _____	Was a person supported involved? <input type="checkbox"/> Yes <input type="checkbox"/> No
Witnesses (people present at time of accident): _____	Did the incident/injury occur during the application of restraints? <input type="checkbox"/> Yes <input type="checkbox"/> No

State the incident including sequence of events leading up to the incident:	<b>TYPE OF INCIDENT</b> <input type="checkbox"/> Struck By or Contact With <input type="checkbox"/> Caught In/On or Between <input type="checkbox"/> Fall/Slip <input type="checkbox"/> Over Exertion/Strain <input type="checkbox"/> Exposure/Environmental <input type="checkbox"/> Occupational Illness <input type="checkbox"/> Sharps/Needle Stick <input type="checkbox"/> Fire/Explosion <input type="checkbox"/> Violence/Assault <input type="checkbox"/> Motor Vehicle Accident <input type="checkbox"/> Near Miss* <input type="checkbox"/> Other: _____
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\*If you are reporting a near miss, was it due to:  Unsafe Act  Unsafe Condition  Unsafe Equipment

**Indicate type of injury, part of body involved and specify right or left side (below):**

INJURY TO: (L= Left / R= Right)	L	R	TYPE OF INJURY:	TREATMENT (Must choose one):
<input type="checkbox"/> Face or Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Laceration	<input type="checkbox"/> On-site First Aid Only
<input type="checkbox"/> Eye/Ear	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Strain / Sprain	<input type="checkbox"/> Hospital Emergency Dept.
<input type="checkbox"/> Upper Back	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Bruise(s)	<input type="checkbox"/> Doctor's or Other Professional Care
<input type="checkbox"/> Lower Back	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Fracture	<input type="checkbox"/> None
<input type="checkbox"/> Neck / Shoulder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Puncture	
<input type="checkbox"/> Arm / Wrist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Abrasion	<b>CLAIM TYPE (Must choose one):</b>
<input type="checkbox"/> Hand / Fingers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Amputation	<input type="checkbox"/> Lost Time From Work (missed next shift)**
<input type="checkbox"/> Leg	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Burns	<input type="checkbox"/> No Lost Time From Work (did not miss next shift)
<input type="checkbox"/> Toe / Foot	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Foreign Body	<input type="checkbox"/> Near Miss*
<input type="checkbox"/> Abdomen	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Skin	<input type="checkbox"/> Critical Injury - Reported to Ministry of Labour
<input type="checkbox"/> Chest	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Exposure	
<input type="checkbox"/> Other: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Other: _____	

Have you had a similar injury or disability?  Yes  No If yes, explain: \_\_\_\_\_

\*\*If you lost time, when did you leave work? Date: \_\_\_\_\_ Time (2400): \_\_\_\_\_

*(Injury at Work – IAW package must be completed for lost time claims)*

Please provide recommendations to prevent recurrence: \_\_\_\_\_

Employee Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Supervisor's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

- DISTRIBUTION: Forward to the appropriate locations within 24 hours**
- |  |   |
|--|---|
| 1. Email: <a href="mailto:accidentreports@christian-horizons.org">accidentreports@christian-horizons.org</a><br>or Fax: 519-650-8984 | 3. District Office/Corporate Office Manager                         |
| 2. Immediate Supervisor  | 4. Health and Safety Representative/Joint Health & Safety Committee |